



Limited Warranty

Blue Falls USA L.P.
3808 N Sullivan Road
Building N-4
Industrial Park
Spokane Valley, WA
99216

10 Year Shell Structure Warranty

Apollo Spas are warranted against water loss due to defects in the spa shell for ten years from the original date of purchase.

5 Year Shell Surface Warranty

Apollo Spas are warranted against blistering, cracking or delaminating of the interior surface of the spa shell for five years from the original date of purchase.

3 Year Plumbing Warranty

Apollo Spas plumbing components are warranted against leaks due to defects in workmanship or materials for three years from the original date of purchase.

3 Year Equipment Warranty

Apollo spas warrants the spa's electrical components-specifically, the pump(s), heater and control system (except stereo system)- against malfunctions due to defects in workmanship and materials for three years from the original date of purchase.

Warranties for other components

Items such as light lenses, light bulbs, fuses, wireless stereo remote control, stereo access door, headrests, filter lids, filters, cabinets, spa covers, are warranted to be free of defects in materials and workmanship at time of delivery.

All other factory installed components including but not limited to factory installed ozone systems, diverter valves, all stereo related components except the wireless remote control (CD player/radio, speakers, wired remote panel, sub-woofer, mechanical speaker lift devices, power supply etc), ozone plumbing, jets, LED lighting systems, and mechanical components are warranted against malfunction due to defects in workmanship and materials for one year from the original date of purchase.

This does not cover problems arising from misuse, abuse, neglect or water infiltration.

Warranty Performance

In the event of a malfunction or defect covered under the terms of this Limited Warranty a factory authorized service agent of Apollo Spas will perform the necessary repairs. Inform your Apollo service center immediately of any malfunction or defect, and use all reasonable means to protect the spa from further damage, to insure your warranty coverage.

Upon proof of purchase and presentation of original invoice, an Apollo representative will repair the spa subject to the terms and conditions contained in this Limited Warranty. Apollo spas reserves the right to repair, replace or substitute any part with refurbished or new. You may be assessed a standard repairman trip charge and/or mileage.

Apollo at its sole discretion will repair or replace the item in question. If Apollo determines that repair of the covered defect is not feasible, Apollo reserves the right to replace the defective merchandise with merchandise of equal value to the original purchase price.

In the event of any warranty replacement, all removal, replacement, delivery, installation, and shipping costs are the responsibility of the owner. If Apollo in its sole discretion decides to replace the product with a new product depreciation charges will apply.

The replacement spa warranty will be equal to the balance, if any, remaining on the original spa.

Exclusions

The limited warranty is void if Apollo or its designated representatives determines that the Apollo spa has been subject to alteration, negligence, misuse, abuse poor maintenance, repairs by anyone other than Apollo or its designated representative; or if the failure is caused by accident, acts of God or other causes beyond the control of Apollo. Neglect, misuse and abuse include any installation, operation, or maintenance of the spa other than described in the owners manual provided with the spa. Specifically but not limited to: Use of the spa in a non-residential application, damage caused by dirt, sand, and calcium, damaged caused by dirty, clogged or calcified filter cartridges; damage caused by tri-chlor, acids, Baquaspa, chlorine tablets, or any other chemicals or surface cleaners which are not authorized or recommended by Apollo Spas, damage to the spa due to improper Ph balance or other improper water chemistry including but not limited to heater damage/corrosion, pump seal damage and damaged caused by leaking pump seals; damage due to leaking o-rings and leaking unions; Damage due to running the spa dry; damage to the spa surface caused by leaving the spa uncovered when not in use and in direct exposure to sunlight (this may cause solar heating distress); damage to the cabinet caused by impact or improper panel installation; damage caused by improper electrical installation; electrical brown-outs; voltage spikes; or operation of the spa out of the specified voltage range by more than + of - 10%, damage to spa due to placement on non-approved surfaces (see owners manual for details). Damage caused by leaking pump(s) seals are considered abuses and/or negligence and may invalidate this warranty.

Disclaimers

Apollo shall not be liable for loss of the use of the Apollo spa or other incidental or consequential, special, indirect, or punitive costs, expenses or damages which may include but are not limited to the removal of a deck or other fixtures that would inhibit any repair or replacement of any item as deemed necessary by Apollo or its agents including the necessity for crane removal. Any implied warranty shall have a duration equal to the duration of the applicable warranty state above. Under no circumstances shall Apollo or any of its representatives be held liable for injury to any person or damage to any property however arising. This warranty only extends to the original purchaser of the spa.

Legal remedies

This warranty gives you specific legal rights, and you may have other rights which vary from jurisdiction to jurisdiction.